

VISION, MISSION, AND STRATEGY

After reviewing process of the company’s existing vision and mission that conducted by Board of Directors and Board of Commissioners, Telkom decided the new purpose, vision, mission, and strategy that is stipulated in the long-term plan and approved by the Directors and Board of Commissioners on December 9, 2019, as follows:



Purpose

To build a more prosperous and competitive nation as well as deliver the best value to our stakeholders



Vision

To be the most preferred digital telco to empower the society



Mission

- 1

Advance rapid buildout of sustainable intelligent digital infrastructure and platforms that is affordable and accessible to all
- 2

Nurture best-in-class digital talent that helps develop nation’s digital capabilities and increase digital adoption
- 3

Orchestrate digital ecosystem to deliver superior customer experience